

REBYOTA® Account Set Up & Ordering Information



What you need to know to order **REBYOTA**

There are multiple ways to obtain REBYOTA for your patients.

REBYOTA is available for order through a network of specialty distributors (SDs).

Administration is also available via REBYOTA @ Home or dispensed via a specialty pharmacy (SP). There may be payer-dependent requirements—running a benefits verification is the best way to confirm.

A current list of distributor names and phone numbers can be found on page 2. However, distributors may change over time. Please refer to our website at www.REBYOTAHCP.com.



Please click here for full [Prescribing Information](#).

Revised December 2023

1 SPECIALTY DISTRIBUTOR ACCOUNT SET UP

This step is only needed if you don't have an in-network Specialty Distributor account currently set up:

Prior to ordering REBYOTA® for your patients, you will need to ensure you have an SD account within our network. We have provided a couple steps to get you started.

Identify which Specialty Distributor you would like to use within the network

The SD network account set up information chart below contains the specific contact information you will need to begin the process with your preferred SD.

- Each SD has its own application process, turnaround time, and list of documentation that is needed to submit an order
- Address verification may be required

SPECIALTY DISTRIBUTORS

Besse

Tel: 1-800-543-2111 • Email: accountsetup@besse.com

Online portal: www.besse.com/create-an-account

Cardinal Health™ Metro Medical™

Tel: 1-800-768-2002

Email: customersvc@cardinalhealth.com

Online ordering portal: www.metromedicalorder.com

- Visit www.metromedical.com. On the first screen, click on "Request information or set up an account" in the red box
- Fill out the form and someone will contact you
- If you have any questions during account registration, customers can call customer service at: 800-768-2002

Cardinal Specialty

Tel: 1-866-677-4844

Online Portal*: www.cardinalhealth.com/en/solutions/specialty-distribution/ordering/creating-an-account.html

*Online portal is for hospitals and pharmacies only; physician offices must call to initiate an account.

CuraScript

Tel: 1-877-599-7748 • Email: ssatservice@curascript.com

McKesson Plasma and Biologics

Email: MPBOnboarding@mckesson.com

McKesson Specialty Health

Email: onboarding2@mckesson.com

May take a minimum 72 hours for an account set up.

2 ORDER REBYOTA®

Once you have set up your account with your preferred SD, you can order REBYOTA.

When ordering REBYOTA from a Specialty Distributor, please keep in mind:

- Orders placed Monday-Thursday before 3:00 PM ET will arrive by 10:30 AM in the local time zone on the following day
- Orders placed Friday by 3:00 PM ET will arrive Tuesday by 10:30 AM in the local time zone
- Orders outside of this standard window are available upon request, including Saturday or Monday delivery
- Ferring has worked with SDs on extended payment terms; inquire with your SD

SPECIALTY DISTRIBUTORS

Besse

Tel: 1-800-543-2111

Hours: Monday-Thursday, 8:00 AM-7:00 PM ET
Friday, 8:00 AM-5:00 PM ET

Cardinal Health™ Metro Medical™

Tel: 1-800-768-2002

Email: customersvc@cardinalhealth.com

Online Ordering Portal: www.metromedicalorder.com

Cardinal Specialty

Tel: 1-855-855-0708

Hours: Monday-Friday, 8:00 AM-7:00 PM ET

CuraScript

Tel: 1-877-599-7748 • Fax: 1-888-227-8158

Email: ssatservice@curascript.com

Hours: Monday-Friday, 8:30 AM-5:30 PM ET

McKesson Plasma and Biologics

Tel: 1-877-625-2566 • Fax: 1-888-752-7626

Email: mpborders@mckesson.com

Online Ordering Portal: connect.mckesson.com

Hours: 9:00 AM-7:30 PM ET

McKesson Specialty Health

Tel: 1-855-477-9800 • Fax: 1-800-800-5673

Email: mshcustomercare-mspl@mckesson.com

Online Ordering Portal: mscs.mckesson.com

Hours: 8:00 AM-8:00 PM ET

REBYOTA® PRODUCT INFORMATION

NDC#

55566-9800-2

How supplied

REBYOTA and the administration set are shipped together in a box. Each box may contain up to 6 cartons of REBYOTA and up to 6 administration sets. Each carton of REBYOTA (NDC 55566-9800-2) contains a single dose.

Storage and handling

REBYOTA contains live microorganisms. It is important to follow the storage requirements.

Upon Receipt:
Store the REBYOTA carton in an ultracold freezer (-60°C to -90°C, -76°F to -130°F). Alternatively, store in a refrigerator (2°C to 8°C, 36°F to 46°F) for up to 5 days (including thaw time). Do not refreeze REBYOTA after thawing.
Store the administration set at 10°C to 34°C (50°F to 93°F).
DO NOT store the administration set in the freezer.

Before Using:
Prior to use, thaw REBYOTA completely by placing carton in a refrigerator (2°C to 8°C, 36°F to 46°F) for approximately 24 hours. Do not refreeze REBYOTA after thawing.
Dispose of all components in medical waste.

Carton size

Product Box: 9 7/16" x 5 6/16" x 1"
Tube kit box: 9 7/16" x 5 6/16" x 1"
Combined: 18 14/16" x 5 12/16" x 2"

Carton weight

Product: 0.264 kg each
Administration Set: 0.09 kg each



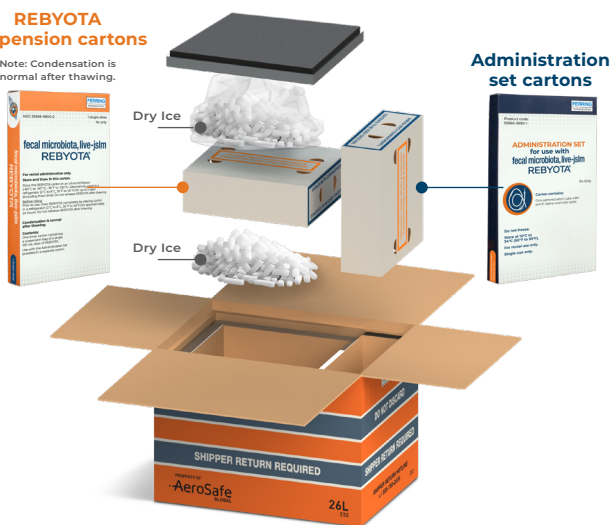
Specialty Distributor shipping, returns, and replacement policies

REBYOTA® contains live microorganisms; it is important to follow proper storage requirements:

- REBYOTA can stay in the unopened orange shipper box up to 5 days from date on box
- Follow unpacking instructions printed on the orange shipper box for storage and thawing requirements
- AEROSAFE will facilitate box returns with a phone call 1-2 days after receipt
 - Tel: 1-585-328-2140

REBYOTA suspension cartons

Note: Condensation is normal after thawing.



Returns/Replacement goods policy:

- If a patient misses the appointment and the thawed REBYOTA cannot be used, Ferring will offer zero-cost replacement for the product purchased through a REBYOTA SD or purchased directly through Ferring
- For complete return/replacement policies and procedures, please contact your site of product procurement



REBYOTA® @ Home Powered by Ferring

Patients may now receive treatment through our new REBYOTA @ Home program. If you are unable to administer in your office, your patients can still benefit from treatment via home health.

Follow these steps to begin enrollment:

- Complete an enrollment form at www.REBYOTACONNECT.com
- Check the @ Home box on the form
- Please call 1-877-REBYOTA (1-877-732-9682) for any questions

REBYOTA may be dispensed via Specialty Pharmacies

There may be payer-dependent requirements—running a benefits verification is the best way to confirm.

Please work with your SP on logistics, handling, and their specific returns and replacement policies.

SPECIALTY PHARMACIES

Accredo

Prescriptions Tel: 1-866-759-1557

Customer Service Tel: 1-877-626-1511

Hours: Monday-Friday, 9:00 AM-11:00 PM ET

Optum Frontier Therapies

Tel: 1-855-768-9727

Hours: 24/7

For any product questions or to inquire about a direct purchase option via credit card,



please call 1-877-REBYOTA
(1-877-732-9682)



Please click here for full [Prescribing Information](#).



Microbiome
Therapeutics
Development